Acronite · ServiceNow® Practice

A practice of Acronite Technologies

CAPABILITY STATEMENT

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ServiceNow, engineered for what's next.

Best-practice, AI-forward ServiceNow® delivery across ITSM, ITOM, GRC/IRM, SecOps, custom apps, CMDB and self-hosted instances, by certified ServiceNow professionals.

Modules (35)

Technology

ITSM · ITOM · ITAM · SPM · DevOps · EA

Security & Risk

GRC / IRM · SecOps

Customer

CSM · FSM · CRM

Employee

HRSD · Employee Center · WSD · LSD

Creator & Platform

App Engine · Integration Hub · Data Fabric · Process Mining · RPA · Analytics · CMDB · ATF · Upgrades · Self-hosted

AI

Now Assist · AI Agents · AI Governance · Predictive AI · Virtual Agent

Industry Solutions

FSO · PSDS · HLS · TSM · OT

Service lines

- Platform implementation
- Advisory & roadmaps
- Upgrades & instance health checks
- Managed services / AMS
- CMDB, CSDM & data quality
- Data migration & transform engineering
- Integrations
- Custom scoped applications
- Self-hosted / on-prem implementation & upgrades
- AI enablement
- ServiceNow talent & delivery capacity

Industries (12)

Banking & Financial Services · Insurance · Government & Public Sector Digital Services · Healthcare & Life Sciences · Telecommunications & Technology Providers · Manufacturing & Automotive · Shop-Floor Operations & OT · Logistics & Supply Chain · Education · Front-Office CRM & Customer Operations · Cybersecurity Operations & Identity Infrastructure · Highly Regulated Front-Office Operations

Engagement models

Subcontract delivery. We deliver scoped ServiceNow® workstreams under your contract and your brand.
Capacity / staff augmentation. Certified practitioners join your team for as long as you need them.
Co-delivery. Joint teams with shared governance for larger or specialist programmes.
Referral alliance. Refer ServiceNow® demand; we deliver, and you keep the relationship.

Delivery standards

Best-practice delivery: CSDM, ITIL 4, ATF-first, upgrade-safe. Scoped-app and platform engineering depth. Delivered by certified ServiceNow professionals.

Who we work with

- Enterprise: Outcomes, not hours
- Systems Integrator: Surge capacity without quality loss
- Staffing & Vendor: Vetted profiles, not keyword matches
- Alliance Partner: Vendor-ready documentation

Vendor-ready on request

- Company registration
- NDA & MSA templates
- Insurance
- Security questionnaire
- Rate card
- Anything else your panel needs

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